

You must activate your DataJack before it can be used. You can quickly activate your DataJack by contacting customer service at **1-888-693-4522**.

NOTE *Your USB device is not compatible with mobile OS devices (e.g. Android, iOS, Windows Mobile).*



Windows > Installing the Software & Drivers

1. Plug the device into an open USB slot on your computer. You will see a small icon at the bottom right of the screen indicating that Windows has discovered new hardware, and that the device drivers are being installed for it.
2. After the installation finishes, you will receive a confirmation message at the bottom right of your screen stating that the new hardware was installed and ready for use.
3. If the Software Installation Wizard has not started automatically, in Windows Explorer browse to the **TRU-Install** entry (under *My Computer*) and run **AppLaunch.exe** or, using Windows Vista/7, click **SmartView Installation** in the AutoPlay window to start the wizard.
4. A series of dialog boxes will now guide you through the installation process.
5. Once finished, please wait until the system tray displays “Your devices are ready to use” or “Your new hardware is installed and ready to use.”
6. Double-click the SmartView icon on your computer’s desktop, and click **Connect** to establish a new connection through your DataJack device.



Mac > Installing the Software & Drivers

1. Plug the device into an open USB slot on your computer. The necessary device drivers will be installed when you connect the device to your computer for the first time.
2. In the “TRU-Install” Finder window, double-click **SmartView Installer.mpkg**.
3. A series of dialog boxes will now guide you through the installation process.
4. Once finished, you will be prompted to restart your computer.
5. After your computer restarts, double-click the SmartView icon on your computer’s desktop and click **Connect** to establish a new connection through your DataJack device.

If you are unable to complete installation using the steps above, then please refer to the [Troubleshooting Guide](#) on our website, or contact DataJack Customer Service for assistance.

By using DataJack’s wireless internet service, you agree to comply with the Terms of Service. You are encouraged to review these terms on our website at www.datajack.com/terms.